

ABI Windows, LLC

Vinyl Windows and Patio Doors



LIFETIME LIMITED WARRANTY (“Warranty”)

ABI Windows makes available to the Original Purchaser the Lifetime Limited Warranty, warranting the ABI Windows for as long as the Property Owner shall own and live in the property at the stated property address, from date of window or patio door installation, under normal use and service, against specified defects in material and workmanship of these products, occurring as a direct result of the manufacturing process, and subject to the term and conditions of this Limited Warranty.

Vinyl (frame) Windows manufactured by ABI Windows are free of defects in design, materials, and workmanship and fit for reasonable purposes for which intended at the time of shipment from our plant in Abilene, TX as set out below.

WHO IS COVERED BY THE WARRANTY

ABI Windows extends this Warranty to the original purchaser of the product so long as he or she owns and resides in the home in which the products are installed.

The Warranty does not extend to any subsequent purchases, owners, or users.

WHAT IT COVERS AND FOR HOW LONG

Vinyl Windows and Patio Doors units, materials in the vinyl unit, consisting of the vinyl frames, are warranted against cracking, warping, peeling, flaking, blistering, corroding, and significant ultraviolet fading or discoloration (greater than 5 Delta E units), for the lifetime of the original purchaser. Hardware, including the balance to raise and lower the window sash or the wheels to slide the sash, and locking mechanism, is warranted against all defects in materials and workmanship of the hardware for one year from the date manufactured. The sealed insulating glass (other than specialty glass unit) is warranted against defects in materials and workmanship resulting in material obstruction in vision from film formation, moisture collection, or dust collection between the interior glass surfaces for a period of twenty years from the date of manufacture. Specialty glass (tinted, obscure, or decorative) is warranted against such defects for a period of five years from the date of manufacture. If a stress crack (glass fracture) is not present upon delivery of the window to the installation site, the development of a stress crack is not a result of a manufacturing defect. Glass is warranted for twenty years. Labor is covered for the first year. This warranty does not cover torn screening from any cause whatsoever.

WHAT WE WILL DO

Any claims for defects under this Warranty should be submitted in writing to ABI Windows, , or its authorized distributor promptly after discovery, together with proof of purchase, describing the defect claimed. Within a reasonable time, ABI Windows, or its distributor, will inspect the products. If the claim is within the Warranty, ABI Windows will repair or replace (at ABI Window ’s option) any defective component without charge. This does not include labor or repair/painting to adjacent surfaces. The Warranty does not include the cost of removing the defective product or installing a repaired or replaced product unless the Warranty claim is made within one year after the date of initial purchase. You will be

charged a service call fee at the prevailing rate in the area in your claim is found upon inspection not to be covered by Warranty.

Repair and replacement of glass will not extend the original Warranty period, but the remaining Warranty period will continue in effect and be applicable to the replaced insulating glass under the terms and conditions of this Warranty.

WHAT WARRANTY DOES NOT COVER

Subject to the following restriction and limitations:

1. The window or patio door must be used for a single-family residential use only. The Warranty does not apply to any damage caused by misuse or abuse of the products or any use other than normal residential use.
2. This Warranty covers manufacturing defects only. It does not include defects or damages attributable to external causes, such as defects caused by (a) installation, soil retention, or normal weathering; (b) accidents, fire, hail, flood, or other acts of God, vandalism, riot or civil disorder, misuse, or abuse; (c) harmful fumes, vapors, or chemical pollutants in the atmosphere, or use of non-approved heat caused by cleaning agents; (d) mildew; (e) building settlement or structural failure of the walls or foundations; (f) stresses resulting from localized heat which cause excessive temperature differentials over glass surfaces or edges; (g) use above 6,000 feet above sea level without capillary breather tubes; (h) use in environment subject to high vibration (example: swimming pool), excess salinity; or other unusual conditions; or (i) any other use or occurrence beyond ABI Window 's control.
3. Condensation on products which occurs as a natural result of humidity within the house or building area or differences between interior or exterior temperatures does not indicate a defect in the product and is not covered by this Warranty.
4. Changes in the appearance of the hardware that are attributed to normal aging and wear do not indicate a manufacturing defect are not covered by this Warranty.
5. The Warranty does not cover any defects resulting from installation. It also does not cover any cost of removal or installation of a product or component part.
6. This Warranty is valid only if genuine ABI windows and patio doors are used and is void if window or patio door accessory products not manufactured by ABI Windows are installed which causes a defect to occur in the product.
7. Surface imperfections are inherent in the product and if they are not noticeable within three feet of the surface and do not impact the function of the product, they are not manufacturing defects and are not covered by the Warranty.
8. ABI Windows reserves the right to discontinue or change any component. If the component of the window and patio door originally installed is not available and ABI Windows determines to make replacement, ABI Windows may substitute a component designated by ABI Windows that is of equal quality and value.
9. ABI Windows has no liability beyond repair or replacement of applicable products, and repair or replacement is your sole remedy for ABI Windows breach of this Warranty. ABI Windows will have no

liability for any lost time, inconvenience, loss of use, personal injury, property damage, or any other incidental or consequential damage.

10. This Warranty is the only one ABI Windows makes and ABI Windows expressly disclaims any other express or implied warranty, including any warranty of merchantability or fitness for a particular purpose.

11. Color changes due to normal weathering is excluded from this Warranty. Normal weathering is defined as any exposure to ultraviolet (sun) light, weather and atmospheric conditions which will cause any colored or painted surface to fade, darken, chalk, or acquire a surface accumulation of dirt and stains. The severity of these conditions depends on air quality, location of your home and other local conditions.

12. No sales representative or distributor is authorized to modify this Warranty or to extend any other warranty on ABI Windows.

STATE LAW RIGHTS

Some states do not allow the limitation on how long a warranty lasts or the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in paragraphs 9 and 10 may not apply to you. This Warranty gives you specific rights, and you may also have other rights which vary from state to state.

SUGGESTED CLEANING OF ABI VINYL WINDOWS

GLASS:

Clean glass with a mixture of mild dish soap and water. Rinse completely with clear water, then wipe dry with a soft cloth to avoid water spots. Avoid washing windows in direct sunlight. Never use petroleum-based cleaners or caustic chemicals on the glass.

VINYL SASHES AND MAINFRAMES:

Vacuum dirt from sill and track areas before washing. Clean vinyl with a mixture of mild dish soap and water. Mild, non-abrasive soaps are usually safest for most dirt and stain removal. Always rinse completely with clean water and wipe dry.

SCREENS:

Remove from window, then wash on a flat, clean surface with mild soap and water and a soft brush. Rinse, wipe dry and then reinstall.

HIGH CONCENTRATION OF CLEANERS MAY CAUSE DAMAGE TO THE WINDOW'S GLASS AND VINYL. DO NOT USE CLEANERS CONTAINING ABRASIVE PARTICLES, SOLVENT OR PAINT REMOVERS.

This cleaning information is suggested in an effort to be of assistance; however, ABI Windows can assume no responsibility for results obtained which are dependent on the solution chemicals as prepared and method of application.

October 1, 2023